

Information for people from Ukraine

Welcome to Tyrol! Here you have an overview of where you can get information and where you can go if you have any questions.

Arrival in Tyrol:

1. Please go to the arrival center in Haus Marillac at Sennstraße 3, 6020 Innsbruck (open 24h).
2. Registration and a health check will be carried out there.
3. You will be assigned accommodation there. Transport will be organized for you.
4. Please report to the arrival center and get a health check there, even if you already have an accommodation.

How to get to the arrival center:



Questions and answers on various topics: www.tirol.gv.at/ukraine

Hotline of the Province of Tyrol: 0800 20 22 66 (daily from 8 a.m. to 6 p.m. – in Ukrainian language)

Hotline for medical emergencies: Emergency Rescue Service 144

Other important emergency numbers: Police 133 | Fire Brigade 122

Public transport in Tyrol

www.vvt.at | www.ivb.at | www.oebb.at

People who have fled Ukraine may use the entire public transportation network of Verkehrsverbund Tirol (VVT and IVB) without a ticket until March 31st, 2022. The trains of the Austrian Federal Railways (ÖBB) are also free of charge to refugees from Ukraine. This means you currently don't need to buy a ticket.